

GDPR Policy Statement

At Monoworld, we have always taken our data protection responsibilities seriously. As you are undoubtedly aware, the current data protection requirements have been updated following the arrival of the new European Data Protection Legislation - GDPR (25th of May 2018).

Consequently, we have updated both our Privacy Notice and our Terms of Business Agreement. A copy of these documents can be seen on request.

Regarding our customers, we have taken the view that we have an obligation to remain in touch with them in line with our "Contract (TOBA)" and our "Legitimate Interest" complying with our legal and regulatory duties.

Regarding our contacts, who are not yet our customers, we have taken the view that we have an obligation to remain in touch with them insofar as it is in the "Business Interests" of both parties to maintain this contact.

Most importantly, we have provided details confirming: -

- what types of information we collect, when, and what we use your personal information for.
- when others may be able to see your identity.
- clearly in what situations we pass on any of your personal information to anyone else.
- information about how long we keep personal data for, how you can find out what personal data we have about you.

Please note we do not share any information with any other organisations except: -

- In the course of providing our customers and future customers with our services.
- As a consequence of our regulatory or legal requirements.

Signed on behalf of the Monoworld Group by the Group Compliance Director

Tim Croxford



Date: 21/05/2026

To be reviewed annually or in the event changes to legislation, organisational changes or failures to the system being highlighted.